

**Duration: 2 $\frac{1}{2}$  Hours****Marks: 75****N.B:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.

**Q1.A True or false****05**

1. Antique are furniture belongs to the period before the year 1840.
2. Headboard is a piece of furniture used as sideboard.
3. The items placed in the guestroom free of cost for the use and comfort of the guest is known as guest supplies.
4. The science of growing plants or of gardening is known as green housekeeping.
5. SOP's stands for standard occupancy percentage of the hotel.

**Q1. B Match the following.****05**

| Group A (furniture) | Group B (sizes) |
|---------------------|-----------------|
| 1. Double bed       | a. 3 x 2 ft     |
| 2. Wardrobe         | b. 6 x 6 ft     |
| 3. Two seated sofa  | c. 1.5 x 1.5ft  |
| 4. Single bed       | d. 6 x 3 ft     |
| 5. Bedside table    | e. 125 x 85cm   |

**Q1. C Define in one line****05**

1. First aid
2. Security
3. Orientation
4. Horticulture
5. Full form of ABC in first aid

**Q2. Answer the following (any 3)****15**

1. Enlist and explain any **Five** operating expenses.
2. Write a short note on 'Budgeting'.
3. How will you control the cost in the guestroom?
4. Write a short note on 'Inventory control'.
5. Enlist any **Five** general duties of supervisor.
6. Enlist any **Five** contain of the guest room inspection checklist.

**Q3. Answer the following (any 3)**

**15**

1. Enlist any **Five** activities need to be carried out three months prior to the opening of the hotel.
2. Write a short note on Division of work.
3. Write a short note on 'Training' of the housekeeping department.
4. Enlist and explain any **Five** points to be considered while selecting furniture for the guestroom.
5. Enlist any **Five** guidelines for selecting of furniture.
6. Enlist any **Five** types of furniture.

**Q4. Answer the following (any 3)**

**15**

1. Enlist any **Five** causes of accident.
2. Draw any **Five** medical supplies of the first aid box.
3. Enlist any **Five** principles of First aid.
4. Write a short note on fire warning systems of the hotel.
5. Explain three E's of safety.
6. What will you do in case of burns and scalds?

**Q5 Answer the following (any 3)**

**15**

1. What will you do in case of eye injuries?
2. Explain all types of fire extinguishers of the hotel.
3. Enlist any **Five** fire hazards which are identified and eliminated in the hotel.
4. Write down the checklist to be followed a week in advance of the opening.